
THE CONFLICT MANAGER PROGRAM
PEER MEDIATION FOR MIDDLE SCHOOLS
An Implementation and Training Guide

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Student Handbooks

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Copyright and Reproduction Guidelines and Additional Resource Materials

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Training Charts

day 1

- Get Acquainted 15 minutes
- Expectations for Training 5 minutes
- Conflict Brainstorm..... 10 minutes
- Conflict Manager Process: Demonstration..... 25 minutes
- Set-up 30 minutes
- Practice I: Set-up 15 minutes

Break

- Qualities of a Conflict Manager 30 minutes
- Robbery Report..... 25 minutes
- Double Circle: “Poor Listening” Activity 20 minutes
- Listening Skills for Mediators 20 minutes
- Restating..... 20 minutes
- Wrap-up 10 minutes

day 2

- Review / Preview 15 minutes
- T.A.L.K. – Step 1..... 15 minutes
- Practice II..... 30 minutes
- Point of View 10 minutes
- Break – Energizer** 15 minutes
- Emotions..... 30 minutes
- T.A.L.K. – Steps 2, 3 and 4..... 25 minutes
- Practice III A..... 30 minutes
- 3 D’s for a Good Resolution..... 15 minutes
- Practice III B..... 30 minutes
- Wrap-up 5 minutes

day 3

- Review / Preview 15 minutes
- Practice IV – Fishbowl 60 minutes
- Evaluations 15 minutes
- Break** 15 minutes
- Conflict Manager Expectations 10 minutes
- Forms and Questions..... 20 minutes
- Practice V & VI..... 75 minutes
- Final and Wrap-up 30 minutes